

# Building Maintenance Services

University Facilities (UF)
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Approved by: Todd Barnette

This document is intended to clarify maintenance and repair services which will be provided in support of Educational & General facilities and equipment funded from state/university appropriations and utilized by University personnel and establishes official guidelines for the provision of routine maintenance to support Clemson E&G facilities.

# Intention

The University Facilities annual budget forecast for building maintenance will be based upon:

- 1. Historical data for routine maintenance.
- 2. The Deferred Maintenance Plan developed in collaboration with building managers/department liaisons.
- 3. Regulatory compliance mandates.
- 4. Increased maintenance requirements resulting from planned capital or grant funded alterations.

# **Basic Support Provided**

University Facilities will not bill for the maintenance or repair for the following categories and services. This list is intended to be a representative list not all inclusive



## Infrastructure and Building Envelops

- Utility services to buildings
- Repair to roofs, windows, doors, and existing exterior surfaces

## System Repairs

- Mechanical, plumbing, and electric equipment that is part of a building system (e.g. heating, air conditioning, electrical, elevator, etc.)
- Repairs to electrical distribution equipment including receptacles.
- Repair and maintenance of interior and exterior lighting and switches.
- Repairs to plumbing system including sinks, faucets, and drains.
- Repair and maintenance of sprinkler systems and fire alarm systems.

#### **Interior Finishes**

- Existing interior surfaces and finishes.
- Repairs and maintenance of walls, floors, and ceilings.
- Repairs to fixed laboratory case work.
- Building finishes in public areas.
- Repairs to door locks and hardware.

# Department Pays

Examples of maintenance and repair activities for which University Facilities will bill. This list is intended to be a representative list, not all inclusive:

- Hook-up of special equipment or modifications to building systems requested by academic or research activities. (e.g. chilled water for cooling specialized equipment)
- Replacement keys/re-keying of room on department's request.
- Replace name plates and activity specific signage (except ADA).
- Repairs to movable department owned equipment (e.g. ultra-low freezers, refrigerators, ice machines, lab equipment, etc.)
- Carpet replacement (non-public areas).
- Repair of furniture.
- Repair, removal, or relocation of movable modular office furniture and work stations.
- Repair and maintenance of uninterruptible power systems or specialized fire suppression systems.



- Repair and maintenance of uninterruptible power systems or specialized fire suppression systems.
- Repair and maintenance of security systems and specialized locks or door hardware (i.e. Card Access).
- Installation of power for other utilities for department owned/or leased equipment.
- Painting for reasons other than normal wear and tear.
- Discretionary space modifications and any electrical or mechanical modifications necessary to support the new occupants.
- Special events, resulting in costs beyond basic services will be chargeable to the sponsoring, permitting, or responsible organization.

# Other

- Vandalism or criminal damages: University Facilities will fund immediate repairs and seek supplemental allocation to restore budget shortages.
- All capital equipment purchases must be approved through the capital budget.
- University Facilities to be chartered to issue/obtain all appropriate permits for all university property.

# **Definitions**

## **Basic Services**

Repair, preventive maintenance, grounds maintenance, and custodial services to ensure a safe, attractive, functional, and efficient environment. Basic services result from normal daily usage and the effects of nature rather than special events or vandalism.

## Repair

Those actions needed to return an item, system, or area to intended function or use.

## Preventive Maintenance

Proactive measures designed to ensure continuity of service and forestall deterioration.

#### Restoration

Return of an item, system, or area to original condition or appearance.

#### Renovate



Preserving original function of an item, system, or area employing state of the art components.

## Conversion/Installation

Functional change of an item, system, or area through emplacement of new materials.

## Vandalism (Criminal Damages)

Willful acts resulting in loss or damage to university property.